## Simple Business Dashboard Design Strategies

## A Triumph of Insight over Technology



Stephen McDaniel

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# Why a dashboard?

Enlighten and empower your audience.

Great dashboards
should enable
better decisions and
inspire new questions
in the business.

-Stephen McDaniel

## The dashboard dilemma?

They are often more about **technology** and **complex projects** that take **months**.

## What decision-makers want...

Rapid insights
that help leaders
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I need simple guidance today and flexibility to adapt simple dashboards to dynamic business conditions in a matter of days, not months.

# Creating a great dashboard

- What are the business goals?
  - Key questions that data can inform
  - Break down the questions into small but meaningful indicators or components
- Identify the minimal data elements required
- Pair the minimal with available data elements

Create a plan to capture the missing data

# Creating a great dashboard

- Simple is frequently better
  - Typically bar charts, line charts or bullet graphs
  - Simple interactivity, typically limited to filters
  - Definition of "simple" varies by audience
- Easy to interpret
- Stick with clear messages
  - Align view with a set of strategic priorities
  - Often useful to show targets or simple trends

# Creating a great dashboard

- What story does your dashboard tell?
  - Will this excite and inform your audience?
- Can it be understood in less than a minute?

Is it personally meaningful to your audience?

 Adjust your metrics and views to make it personally meaningful to your audience!

# Using a dashboard tool

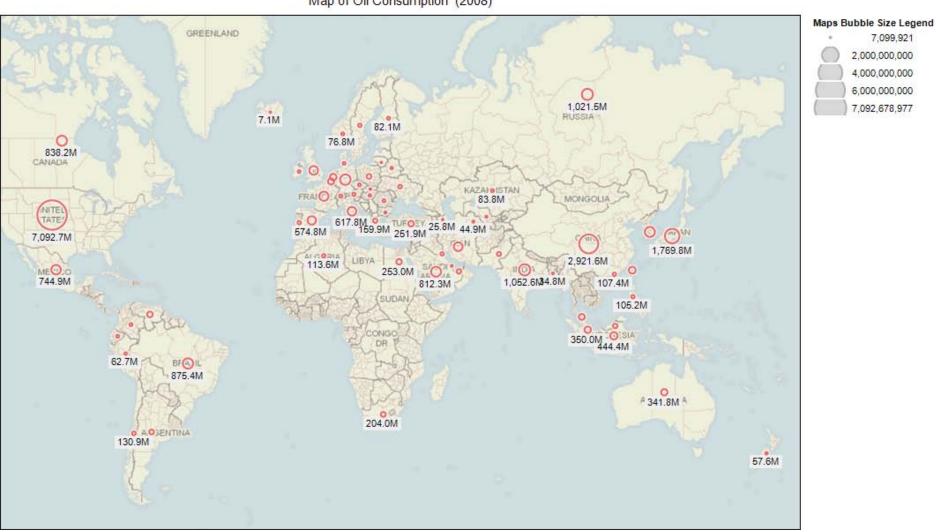
- Find a tool that is visual analytics oriented
  - Intelligent chart defaults is a big plus
  - Built for analysts, not programmers
- Build simple visuals for your questions
- Consolidate your views into a dashboard
  - NO programming should be needed
  - Bring together logical filters and highlighting

# A world oil example

- 30 years of oil data by country
  - Consumption
  - Production
  - Proven reserves
  - And population by country
- Content to be featured in newspapers & blogs
  - A dashboard will be built for quick explanations
  - Start with frequent questions
  - BUT make it personally meaningful!

# Map it!

Map of Oil Consumption (2008)



# Map it!

Map of Oil Consumption per Person (Abs) (2008)



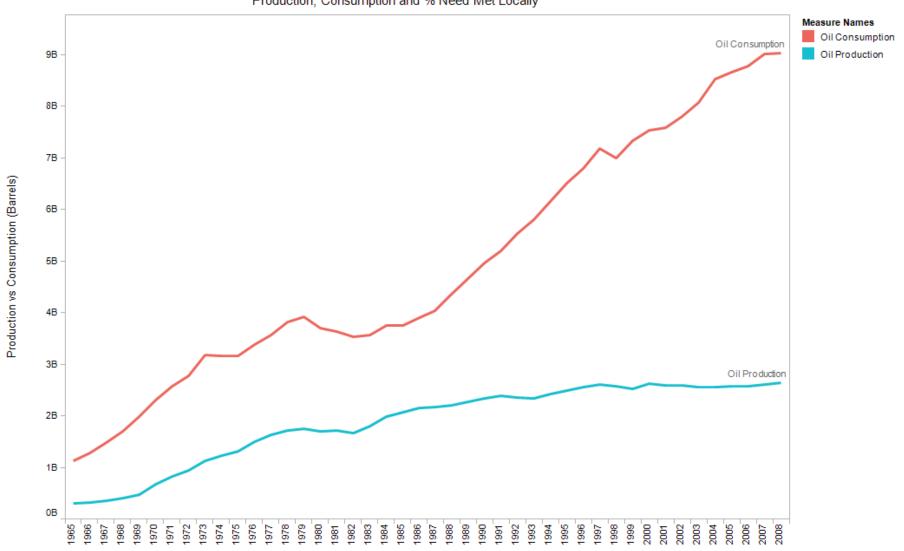
# Map it!

Map of Proven Reserves per Citizen (Barrels) (2008)



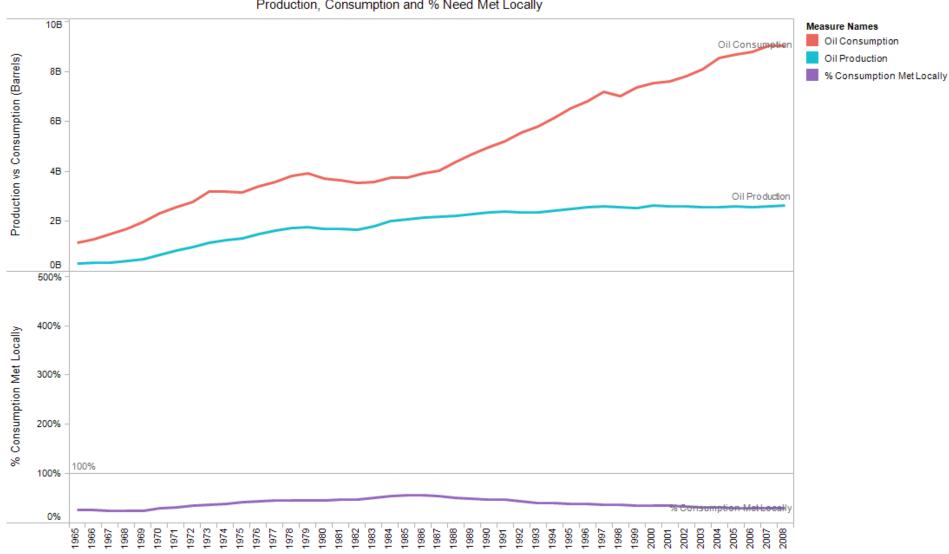
# Understand usage over time Asia Pacific (Including Australia)

Production, Consumption and % Need Met Locally



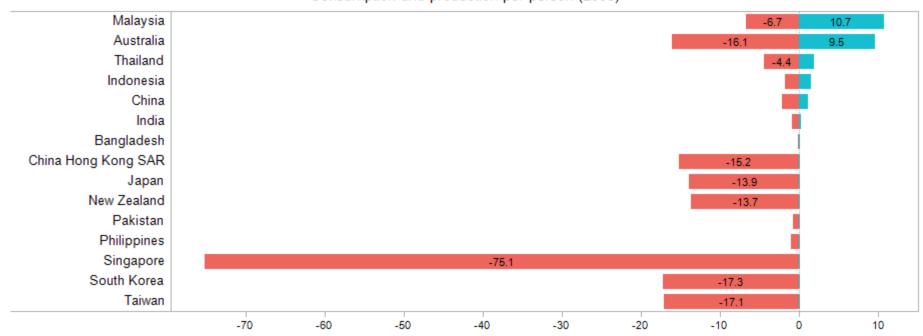
# **Even more informative** Asia Pacific (Including Australia)

Production, Consumption and % Need Met Locally



# Examine consumption and usage per person (Asia Pacific)

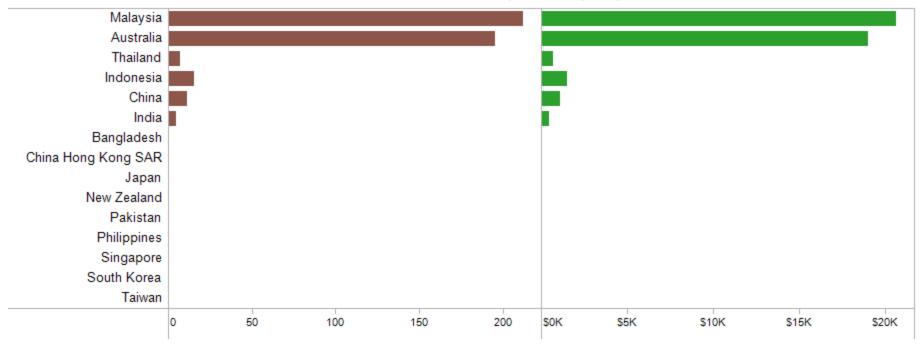
Consumption and production per person (2008)



Oil Production per Person
Oil Consumption per Person

# One more thought, how much is left and how valuable is it?

Proven reserves and oil wealth per citizen (2008)

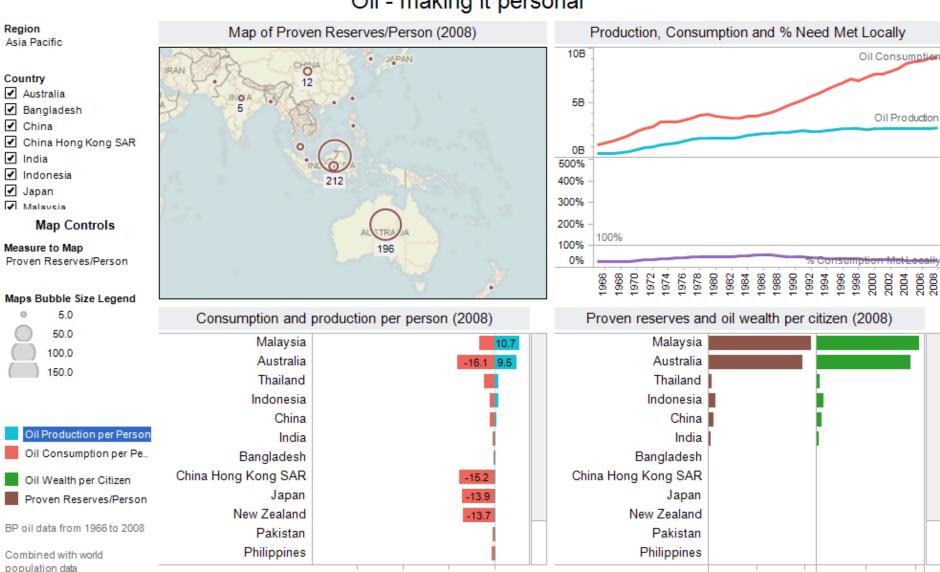


Oil Wealth per Citizen

Proven Reserves per Citizen (Barrels)

# Bring it all together

### Oil - making it personal



-60

-40

-20

\$20K

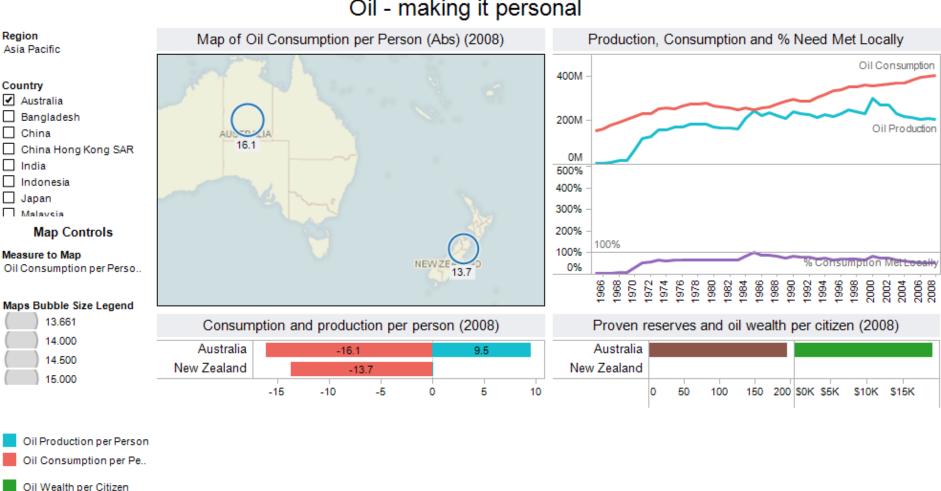
\$10K

100

200 SOK

## **Australia and New Zealand**

### Oil - making it personal



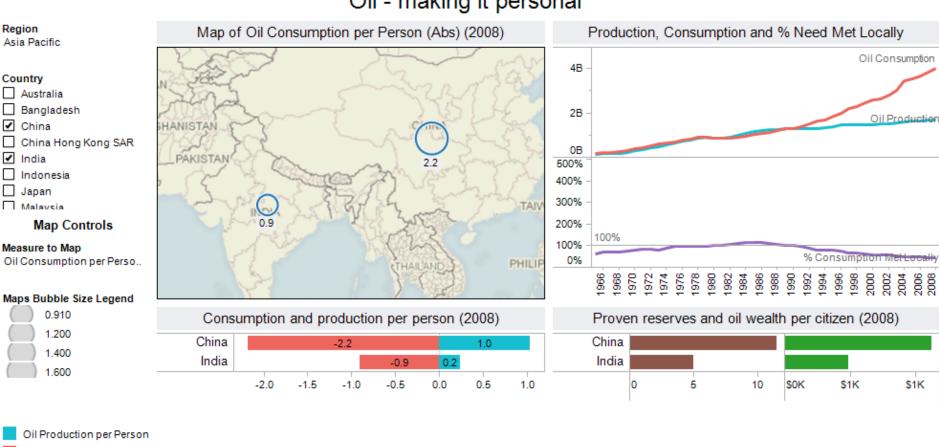
BP oil data from 1966 to 2008

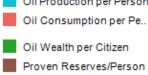
Proven Reserves/Person

Combined with world population data

## Versus China and India

#### Oil - making it personal



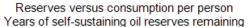


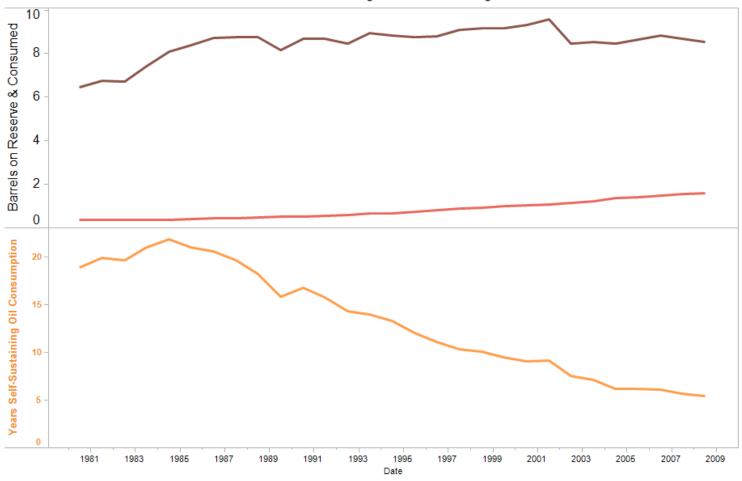
BP oil data from 1966 to 2008

Combined with world population data

20

# Beyond the dashboard- China and India







Oil Consumption/Person

Proven Reserves/Person

Years Self-Sustaining Oil Consumption

# Stephen's Background

#### Author

- "Rapid Graphs with Tableau"
- "SAS for Dummies"

### Co-Founder of Freakalytics, LLC

- Freakalytics is a Worldwide Tableau Education Partner providing
  - Public training learn the breadth of Tableau while incorporating solid presentation & dashboard design principles
  - On-site training
  - Expert dashboard design and analytic strategy consulting

### Director of Marketing Analytics

Netflix, Razorfish and REI

# Stephen's Background

- Director of Software Development- analytics
  - SAS
- Technical Architect- BI, analytics & data warehousing
  - Oracle, Brio, Takeda Abbott Pharmaceuticals, Pfizer, Bristol Myers
- Senior Product Manager- Bl & analytics
  - Brio Technology and SAS
- Statistician
  - Six Sigma- pharmaceutical manufacturing
  - Biostatistician- AIDS, asthma, birth control, heart failure and allergies

## Use this dashboard online!

- Interact with this dashboard and download it to make your own improvements!
  - http://www.Freakalytics.com/personal-oil

- Hosted by Tableau Public, a free service for public knowledge sharing via visual analytics
  - http://public.tableausoftware.com